

2017

(1)

- 18/4 CRACKS, DAMPS, PHONED PHILIP / ELEC MAIN BOX NOT COVERED. HE ADVISED MEETING WITH MANNA ON 24/4 @ 9 AM. NO MEETING
- 17/5 MET MANNA OUTSIDE RE OUTCOME HE SAID HE WAS WAITING FOR PHILIP
- 20/5 MET WITH PHILIP AND MANNA OUTSIDE, COMING IN FROM WASHING @ 9 AM. PHILIP MADE FURTHER PROMISE. JUNE + JULY NO FOLLOW UP
- 9/8 CALLED PHILIP ON THE WAY OUT - LEAVING PREMISES - PROMISED AGAIN SAID 'IT IS HOWDAY, CANNOT DO ANYTHING'
- 18/8 PHONED PHILIP - AGAIN PROMISED
- 7/9 PHONED PHILIP - SAID NEXT WEEK
- 11/9 PHONED AGAIN - ADVISED CORRIE WILL DO QUOTE @ 1700 - SAME DAY - CORRIE DID ARRIVED @ 1715. HE CHECKED
- 12/9 CORRIE PHONED ME, ADVISED ME HE GAVE PHILIP QUOTE
- 14/9 PHONED PHILIP @ 15131 - UNABLE TO GET HOLD - HE RETURNED MY CALL @ 16108 CONFIRMED QUOTE
- 26/10 CORRIE ARRIVED - HE WAS TOLD TO DO INSIDE CRACK ONLY. THE CRACK WAS FROM ONE SIDE TO THE OTHER SIDE OF THE BATHROOM. CORRIE ADVISED HE WAS INSTRUCTED TO ONLY DO INSIDE

2017

(2)

- 9/11 CRACK AGAIN STARTED TO OPEN - I CALLED PHILIP AND ADVISED, HE PROMISED HE WOULD COME + LOOK
- 2/12 I PHONED PHILIP AND HE ADVISED THE CRACK NEEDS QUALIFIED CONTRACTOR

2018

(3)

- 23/1 LOTS OF RAIN
CRACKS LEAKING BADLY.
11:35 PHONED MANNA + PHILIP - NO ONE AVAILABLE - SENT SMS TO PHILIP - NO REPLY
- 6/2 11:58 CALLED MANNA - NO ANSWER
12:58 " " " " " "
- 15/2 PHONED PHILIP @ 15:45 - NO ANSWER
- 16/2 MET MANNA OUTSIDE - ADVISED ABOUT LEAK - PROMISED TO LOOK ON 19/2
- 19/2 HE NEVER PITCHED UP AS PROMISED
- 21/2 PHONED TERSIA - SHE SAID SHE WOULD LOOK ON 28/2
- 28/2 RAINING - CALLED TERSIA - SHE ADVISED THAT SHE COULD ONLY ACTION ON 5TH OR 6TH MARCH - NEVER ARRIVED
- 7/3 PHONED TERSIA @ 16:43 - NO ANSWER
- 7/3 PHONED PHILIP 17:14 - AWARE OF COMPLAINT, I MUST WAIT FOR 2 WEEKS
- 16/3 RAINING BADLY. LEAKING BADLY. I PHONED TERSIA @ 16:41 - NO ANSWER SENT ME SMS - SHE IS BUSY.
- 18/4 PHONED PHILIP @ 8:35 - ADVISED CONTRACTOR TO COME ON 20/4 - QUOTE
- 10/5 PHONED PHILIP @ 8:26 - ADVISED ME 2 WEEKS FOR A QUOTE.
- 14/7 PHONED TERSIA @ 07:41. SHE ARRIVED TOWELS ON THE FLOOR. ADVISED ME SHE WOULD GET BACK TO ME.
- 16/7 PHONED TERSIA @ 08:10. PROMISED ME TO GET EDMOND + VICTOR ON TOP OF THE ROOF

2018

(4)

- 17/7 PHONED TERSIA - SHE PROMISED TO SEND VICTOR + EDMOND TO CHECK IF IT IS A MINOR - THEY CAN ATTEND TO IT - SHE ADVISED IF NOT - THEY WILL GET A PROFESSIONAL CONTRACTOR.
- 20/7 WENT UPSTAIRS TO TERSIA AFTER WORK. I WAS ADVISED THEY HAD APPLIED WATER PROOF PAINT ON ~~CRACKS~~ ON THE ROOF AND THIS WAS TEMPORARY WHILST AWAITING THE PROFESSIONAL CONTRACTOR TO BE APPOINTED TO FIX THE CRACK FROM OUTSIDE AS PHILIP HAD ADVISED. - TO DATE JULY 2020 NO ONE HAD BEEN AND CRACKS ARE GETTING WORSE